

WARRANTY & CARE GUIDE

Made to last. *Here's how.*



Your pot is covered by a 12-month manufacturer's warranty against defects in materials and workmanship under normal use. Proof of purchase is required.

— Your warranty

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

HOW TO MAKE A CLAIM

To make a claim, return the pot with your proof of purchase to the garden centre you bought it from. You'll need to cover the cost of getting the pot back to the garden centre. Your garden centre will then arrange a repair, replacement or refund with us.

WHAT IS NOT COVERED

Normal wear and tear or slight imperfections. Surface hairline cracks can be normal; they are classed as non-structural damage and, unless severe, may not be covered by this warranty.

Damage caused by alterations, acts of nature, accidents, improper drainage, waterlogging, staining or discolouration, incorrect cleaning methods, misuse, damage occurring in transport, or negligence.

WARRANTY PROVIDER

This warranty is provided by Next Generation Products Pty Ltd (ABN 37 624 797 520), Unit 5, 38-46 Barndioota Road, Salisbury Plain SA 5109. Phone **(08) 8280 5986**. Email support@nextgenerationproducts.com.au.

— Care guide

To maximise the life of your pot:

- 01 Keep drainage clear**
Your pot comes with a plug in the base. Remove it before planting outdoors and make sure the drainage hole stays clear.
- 02 Use pot feet**
Pot feet lift the pot off the ground to improve drainage and airflow underneath.
- 03 Avoid pooling water**
Don't let water pool inside or underneath the pot, and avoid saucers that hold standing water.
- 04 Seal for longevity**
Apply a quality pot or masonry sealer for added protection and a longer life.
- 05 Lift, don't drag**
Lift rather than drag when moving your pot, ideally before it's filled.
- 06 Clean gently**
Clean with mild soapy water only. No pressure washers, scourers or harsh chemicals.